

January 3, 2014

John,

I wanted to write and personally let you know about our on-going success with Bio-Science's Automatic Release Cartridge System (ARCS). In the past, our restaurant was having major issues with our grease trap backing up, foul odor smell in the restaurant area and repeated service calls to have the drain cleaned. Since the installation of the ARCS system and repair to our grease trap area, we have not had one single incident or issue with the previous problems. We contribute this to our monthly change out of the ARCS cartridge and its automatic release of the Microbials to keep the drain lines and grease trap flowing.

In the past, we were spending an estimated \$400 per year in drain cleaning services. We no longer have that expense. However, the greater benefit to our business is no more smell and odors issues in the restaurant, disruption of service to our clientele and...we're dealing with our grease waste issue in a positive, environmentally responsible manner.

Sincerely,

Abe Jessa

Owner

Mezza Mediterranean Grill

562-860-8818



. Mezza Restaurant



Grease Trap Back-up



Before Treatment



After Treatment